REVENUE MEMORANDUM CIRCULAR NO. 146-2022 issued on November 10, 2022 announces the availability of the enhanced BIR Digital Assistant – Chatbot **REVIE**, which will now include **TIN Verification/Validation**, **Revenue District Office (RDO) Finder** and **eComplaint facility**.

The TIN Verification/Validation and RDO Finder are additional features that will assist taxpayers with their TIN and RDO inquiries. The eComplaint, on the other hand, is a facility that will help taxpayers lodge their grievances/ complaints against establishments for non-issuance of receipts/invoices, tax evasion, and other violations against the provisions of the Tax Code as well as complaints against erring BIR officials/personnel.

REVIE is an artificial intelligence that can be assessed 24/7 from the home page of the BIR Website (www.bir.gov.ph). Frequently-asked questions about taxpayers' registration requirements, eServices, BIR Forms, zonal values, among others, can be asked from REVIE. Taxpayers using the facility will also have the option to chat with a live agent in case they need clarifications on the answers provided by REVIE.